



[www.rockspringsridge.org](http://www.rockspringsridge.org)



**Ellen Crouser, LCAM,** [ecrouser@greatcommunities.com](mailto:ecrouser@greatcommunities.com)

I have worked with Specialty Management as a licensed Community Association Manager for a little over a year. I grew up in northwest Pennsylvania, on a farm, and have now been a resident of Central Florida for 31 years.

We did not have an HOA in the farming community where I grew up ;) however, I have lived in one pretty much ever since. I know the many benefits, and yes, challenges of life with an HOA. I have received letters about garbage cans, paint approvals, and sheds myself.

In addition to being a LCAM, I also possess a masters degree in Education and have been an educator at various levels, including running a small school for a number of years. I am a mom of four, and am a voracious reader, wanderlust, gardener, and kayak addict.

I lead by listening and understanding; by knowledge of statutes, covenants, and history; and with a slight amount of humility and not taking myself too seriously. I do take your neighborhood and HOA seriously, however, because this is where you live, work, and play. It is where you have one of your largest investments, and I value preserving that investment along with the relationships with your neighbors.

As your manager, my role is to gently remind when something needs attention, (a bit more concisely remind those who forget that they moved into a community with agreements regarding upkeep). I work with the board, elected by you, to implement maintenance of common areas and ensure fiscal responsibility. When conflicts occur, as they occasionally do when humans live near one another, I assist boards and residents in understanding the facts, laws, and best interests of all, including the homeowner. I know that homeowner's associations can be a pain in the neck, but they don't have to be. My goal is to be a resource and source of solutions for you. Preserving the value of your home and the relationships with those living near you is one of the reasons you moved to the neighborhood in the first place, and I look forward to working with you in that.



Also in our office working for your community is **Sheryl Hudson, Community Coordinator**, [shudson@greatcommunities.com](mailto:shudson@greatcommunities.com). Sheryl is an integral part of our service to your community, she receives calls and emails, and helps prepare and send out newsletters, violation letters and meeting information. Sheryl is always happy to help you find the information you need.



1000 pine hollow point • altamonte springs, florida 32714  
phone (407) 647-2622 • (800) 962-2622  
[www.greatcommunities.com](http://www.greatcommunities.com)